We are not able to use the FEC software on our office system. We purchased a new Windows compatible computer for the office, but the system will not work with our system or modem. Our internet access supplier said this was common with new computers and tried to help us. They were unsuccessful. We then hired a computer technologist to make changes, but he could not get the new Windows computer to function.

We downloaded the new software and the July report on a laptop with windows software at my home, but the report did not load into the new software We cannot open the July report so we will have to re-enter all the data (names, addresses, occupation, employer and amounts for all donors, names and addresses for all expenditures) to submit the July report and then the same with the 3rd quarter report.

Please note we have offered to send paper copies until the software incompatibility issues are resolved. This problem stemmed from software upgrades you have made at the FEC this year.

The fellow who helped us in Tech Support in the past is no longer there. He was able to offer the commands that would allow our Linux operating system to work with your software program.